

FAQ

Brussels Airport – Table booking

About the food & drinks offer at Brussels Airport

1. What is the food & drinks offering at Brussels Airport?

You will find a wide range of takeaway cafés, bars and à la carte restaurants throughout our airport, the majority of which are located after the security screening checkpoint. If you are traveling *within the Schengen zone*, you will be departing from Pier A and therefore have access to all the food & drinks options located there. If you are traveling *outside the Schengen zone*, and are therefore departing from Pier B, you will have access to all the food & drinks options at both Pier A and Pier B.

You can also pop in at one of our convenience stores which carry grab-and-go food & drinks solutions. For a complete overview of the food & drinks offer at Brussels Airport please visit our website: <https://www.brusselsairport.be/en/passengers/at-the-airport/bars-restaurants>

About the possibility to book a table at one of Brussels Airport's restaurants

2. Where can I book a table?

Brussels Airport's table booking service is available, for now, at two restaurants in Pier A:

- [Amo](#): an Italian restaurant hosted by Gault&Millau crowned chef Peppe Giacomazza. On its menu you will find a variety of pasta dishes, risotto, pizzas and salads, as well as seasonal signature dishes.
- [Black Pearls](#): a high-end restaurant run by Michelin star chef David Martin, offering quality sushi & seafood based dishes that can be topped off with the best wines or champagne for an unforgettable meal.

Both restaurants are located at [Pier A](#), after security screening.

3. What are the opening hours of Amo and Black Pearls?

- Amo is open every day from 06:00 until 21:00 (Last table reservations at 20:00)
- Black Pearls is open every day from 03:30 until 21:00 (Last table reservations at 20:00)

4. Where can I find the list of food & drinks on offer at these restaurants?

You can consult the food & drinks menus for Amo and Black Pearls here: <https://bookyourtable.brusselsairport.be>.

5. How can I book a table there?

You can make an online table booking for Amo and Black Pearls through our booking platform: <https://bookyourtable.brusselsairport.be>.

6. Can I book a table through the Brussels Airport app?

No, booking a table can only be done on our dedicated online platform (<https://bookyourtable.brusselsairport.be>), accessible through the Brussels Airport website.

7. Can I book a table regardless of frequent flyer status, memberships or travel class?

Yes, anyone travelling through Brussels Airport can book a table at Amo or Black Pearls.

8. How far in advance can I book a table?

You may book a table for up to 60 days in advance.

9. Until when can I book a table?

Your table booking must be completed before midnight the day **prior** to your flight from/to Brussels Airport.

10. How do I know if my table booking was successfully completed?

You will receive a confirmation email with all your booking information.

11. Is the table booking service free of charge?

Yes, booking a table at one of our restaurants is free of charge. Should you need to cancel your booking, this is also free of charge.

12. Is it possible to book a table when I am already at the airport?

Currently last-minute table bookings are not possible. Your table booking must be completed before midnight the day **prior** to your flight from/to Brussels Airport.

13. Can I access the restaurants, regardless of which Pier I am departing from?

Yes. Both Amo and Black Pearls are located at Pier A, which is accessible for travellers departing from both Pier A and Pier B.

14. How long is my table booking guaranteed for?

Your table will be held for you for 15 minutes after the start of the timeslot you have booked. After this time the table will be made available for other customers.

15. How many seats can I book at once?

You can book a table for up to 4 people at once.

16. Do I need to select a specific time slot when I make a table booking?

Yes, you will be asked to select the time at which you plan to arrive at the restaurant.

17. Is there a time limit for how long I can enjoy my table in the restaurant?

There is no maximum amount of time you can keep your table. We invite you to take your time to enjoy your meal at our restaurants.

18. Is it safe to enter personal information on the website?

We use industry-standard SSL encryption technologies when transferring and receiving confidential information (e.g.: personal information). The pages on which this information is exchanged are hosted on a secure and certified server. We also have appropriate security

measures in place to protect against the loss, misuse or alteration of information we have collected from you through this website.

19. What do I need to show/say at the restaurant for the staff to find my table booking?

When you arrive at the restaurant, please mention you have a reservation and the name you entered on the online booking platform. If you do not remember it, you can always find your booking information on the confirmation email that was sent to you.

20. Do I need to show my confirmation email?

No, mentioning your name is sufficient for the restaurant to find your table booking.

21. My flight has been cancelled, what now?

You can change your booking date through the link in your confirmation email. If you prefer to cancel your table booking, you can do so by clicking the link in your confirmation email or by sending an email to customersupport@digitalservices.brusselsairport.be. You will not be charged for cancellations or no-shows.

22. Can I cancel my table booking?

You can cancel your table booking by clicking the link in your confirmation email or by sending an email to customersupport@digitalservices.brusselsairport.be. You will not be charged for cancellations or no-shows.

23. Can I make changes to my table booking after I have received the confirmation email?

In the confirmation email you will find a link where you can update your table booking. Make sure you do so before midnight, on the day **prior** to your flight from/to Brussels Airport.

24. What if I have a question or an issue with my table booking?

Please contact customer support at: customersupport@digitalservices.brusselsairport.be.

25. Is it possible to order food in advance?

No, this table booking service currently only offers the possibility to consult the online menu and book a table in advance. Food can only be ordered once you are seated at your table. This is a newly developed service at Brussels Airport.